

Nourish Care

Home Care Planning and
Support Made Easy





A note from our founder

“A core belief we hold at Nourish is that good quality care is provided by informed, empowered care teams. Teams who see each person under their care as an individual with unique aspirations, wants & needs.

The potential that comes from adopting Nourish is far greater than just better records, or less time spent recording; the real positive impact is the cultural transformation that comes with focusing on each person and of giving managers complete transparency over the care provided by their teams.”

Nuno Almeida

Why choose Nourish?

Nourish Care is the most trusted home care management software supplier in the UK for a reason. We put people first. We have worked with home care providers of all shapes and sizes for more than a decade to ensure this commitment. Shaping our functionality in line with user feedback and lived experience so we can build flexible, straightforward platforms that support community-centred, sustainable home care provision. Whether you want to streamline your scheduling with Nourish Empower, or take charge of your future with Nourish Better Care at Home, we have the product, and people, you're looking for.

Join Nourish Care today.



Nourish Care & Clinical Expertise

The Nourish team come from a wide variety of backgrounds. Including social care, nursing and mental health, as well as engineering and project management. This gives us a wealth of health, care and technology experience to draw upon. Our experience means we know the challenges you face, the goals you are trying to reach and what good care looks like. Of course, we always want to hear your perspectives too!

Offline Access

Home care happens everywhere, and you need an app that works with you at every step. Should your internet connection go down while using the Nourish Better Care at Home app, it will continue to work offline. Meaning that your carers can keep recording care notes, and the app will upload them to your central database as soon as the internet is available again.

Continuous Improvement

Nourish will continue to innovate and evolve to best meet the needs of the care sector and our users. We provide relevant updates, feature enhancements and introduce new integration partners on a regular basis.

Customer Success Team

At Nourish, we always put you and the people you care for first. From the moment you are set up on our system, you'll have a dedicated Customer Success Team alongside you, ensuring you get everything you need from our platform.

24/7 Support

We know you and your team are caring around the clock, so our support team are also available 24/7 if you need them. From carers to managers, anyone, at any time, can use the live chat support to ask questions and we will promptly help you with your query.

Implementing Nourish

A good start is half the battle, and at Nourish we give you all the resources you need to wrap our system around your service. We host a detailed library of instructional videos and step by step guides to ensure you get maximum value from our functionality. We also offer complimentary group training webinars that anyone in your organisation can attend. These resources make it simple for you both to get set up initially, and for new hires to find their feet on our system down the line.

Nourish Better Care at Home

Our Nourish Better Care at Home next generation mobile app and web app combines smart rostering with powerful care management in a seamless, intuitive experience.



Mobile care delivery

Access client details, care plans, medication, and record ad hoc care in the moment — even in low-connectivity areas — with a high-performance app that uses less battery and data.



Smarter, more contextual care

We're designed to connect to the wider health and social care community. Our family portal helps keep people connected, and you can access GP records and medical notes for more informed decision-making.



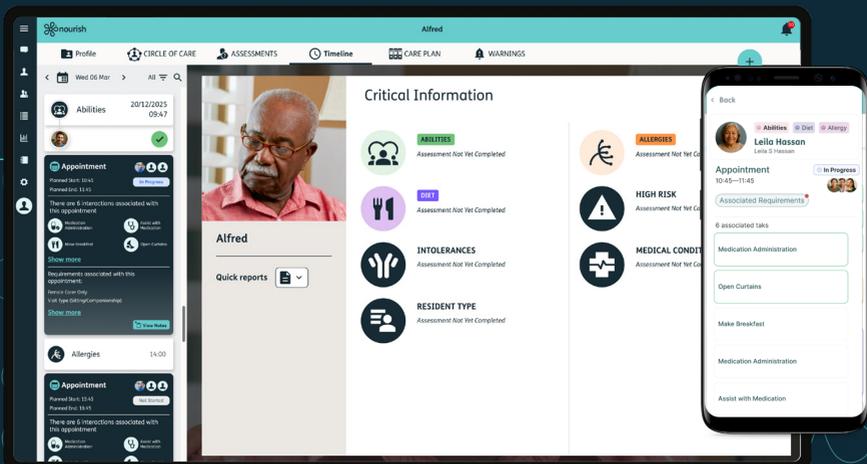
Confidence in every interaction

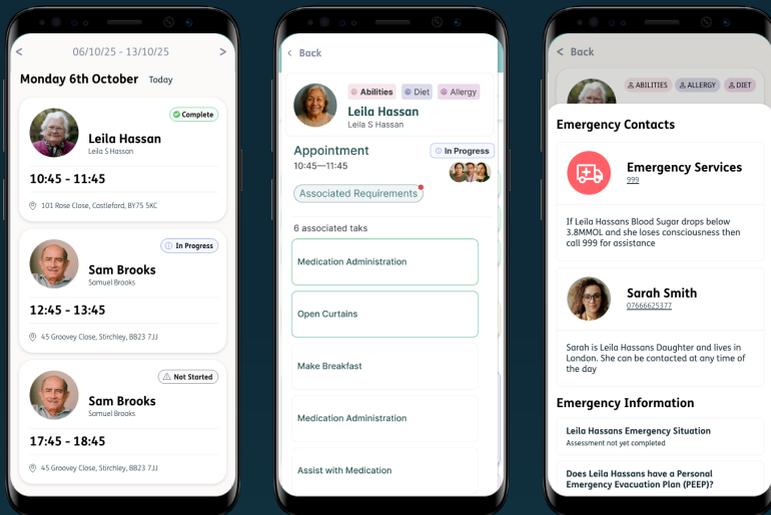
View critical information like allergies, risks, and protocols at a glance, empowering carers to make safe, informed decisions.



Stay informed, stay in sync

With secure in-app messaging and easy handover note sharing, care teams stay connected and coordinated throughout the day.





Nourish Better Care at Home ensures the management of your home care service is simple and seamless through a range of innovative features including:

CONTEXTUAL CARE PLANS

Link tasks to care plan needs to help carers understand not just what to do, but why it's important.

SCHEDULE VIEW

Carers see their full day at a glance: visits, breaks, and training events.

MEDICATION MANAGEMENT

Safe, compliant medication support with integrated body maps.

CRITICAL INFO DASHBOARD

Instantly view allergies, protocols, and emergency contacts.

ASSESSMENTS IN APP

View and complete assessments during visits.

CLIENT TIMELINE VIEW

See a chronological view of care history to spot trends, ensure continuity, and support informed decision-making.

EMERGENCY ADMISSIONS PACK

Access urgent information instantly, so carers can respond quickly and confidently in high-pressure situations.

GP CONNECT

View up-to-date medical information directly within Nourish to support safer, more informed care decisions.

FAMILY PORTAL

Keep loved ones in the loop with crucial appointment details through the Family Portal.

Nourish Empower

Smart rostering and staff management that saves time, ensures the right matches, and keeps care seamless and compliant.

Bring confidence to every visit, clarity to every task and ease to workforce management through a range of features including:



Drag & Drop Rostering

Build rotas faster, adapt instantly, and keep your care teams running smoothly.



Electronic Call Monitoring (ECM)

Monitor visits safely and securely with our carer app and call monitoring devices, ensuring your staff are supported and the needs of the people you care for are being met.



Time Off Management

Easily track leave, plan ahead, and maintain full visibility, so you can keep services running smoothly without last-minute disruptions.



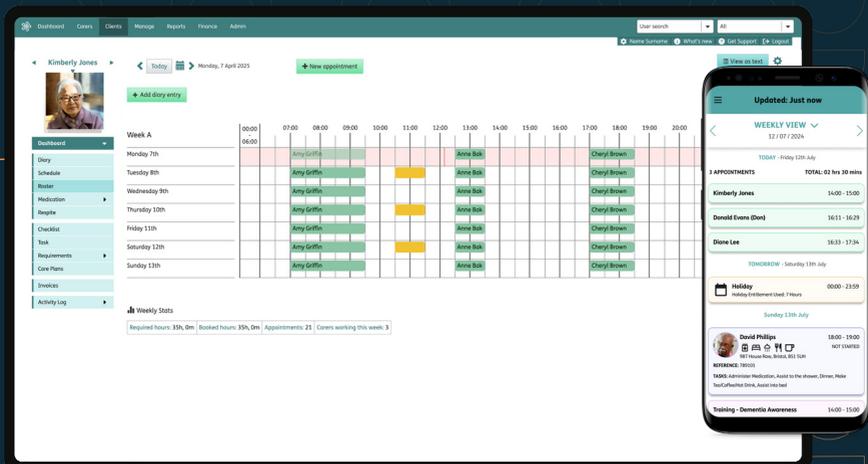
Invoicing & Payroll Automation

Generate accurate timesheets and invoices in a few clicks — saving time, reducing mistakes, and improving cash flow.



Electronic Medication Management (eMar)

Track and record medications in real time, reducing errors and supporting full compliance.



Nourish Empower FEATURES



Comprehensive Rostering Solution

Drag & drop functionality, which considers carer skills, preferences and travel information.



eLearning

Manage your team's training needs with direct access to CPD & Skills for Care accredited courses.



Invoices and Timesheets

Simplify your finances with smart, customisable invoices and staff timesheets.



Call Monitoring

Gain seamless oversight with NFC tags, start/stop features and OTP verification.



eMAR

Secure Electronic Medication Administration Recording system, to ensure quick and accurate delivery of medication.



Time Off Management

Tailor time off settings to meet the unique needs of your agency.

Integration

**Powerful
integration**

**2-way sync
to maximise
efficiency**

Nourish Better Care at Home FEATURES



Mobile care delivery

Access client details, care plans, medication and record ad hoc care.



GP Connect

Access GP records and medical notes of the people you support for more informed decision-making.



Personalised care plans

Build detailed care plans, keeping your team aligned with desired goals and outcomes.



Community Library

Ready-to-go templates of care plans, assessments and care interactions aligned to best practice.



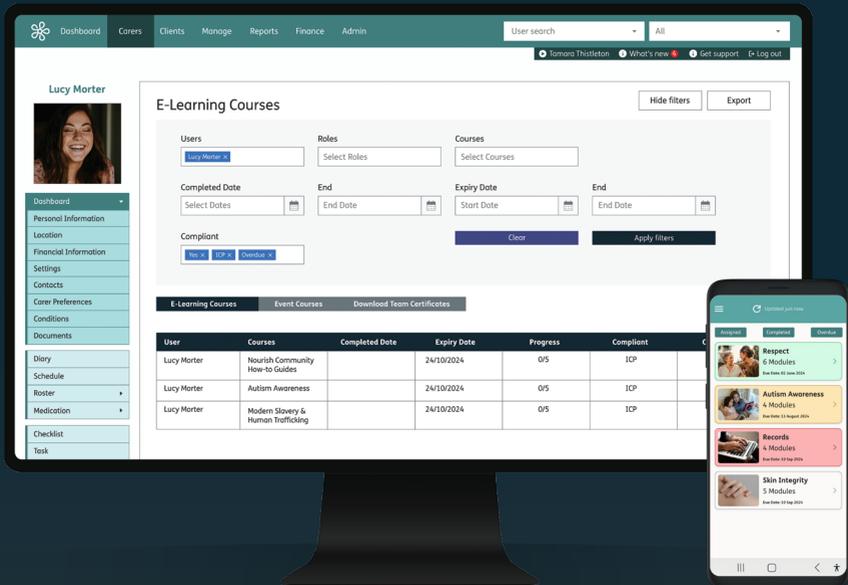
Family Portal

Keep loved ones in the loop with crucial appointment details through the Family Portal.



Reporting

Whether it's for you or the CQC, keep track of important information across your organisation with powerful built-in reporting functionality.



Nourish eLearning for Home Care

Upskill your team with our all-in-one, accredited eLearning platform

Whether you're looking to improve staff skills, meet regulatory requirements, or provide continuous learning opportunities, Nourish eLearning offers a convenient, cost-effective, and accredited solution for your care team's training needs.

The platform, designed to simplify training, links directly to Nourish Empower, enabling easy access for your staff and offering a streamlined way to manage training compliance.

Key Benefits

- Flexibility** Access eLearning whenever, wherever
- Efficiency** Access and assign training directly through your Nourish Empower platform
- Consistency** All carers receive the same high-quality training
- Oversight** Easily track staff progress, monitor compliance, and identify skill gap

Nourish eLearning Key Features



ACCREDITED COURSES

All training is accredited by Skills for Care and CPD.



SEAMLESS INTEGRATION

Easily access through single sign-on with the Nourish Empower app.



BITE-SIZED LEARNING

Courses are broken down into manageable bite-sized modules.



AUTOMATED COURSE ASSIGNMENTS

Set rules for course allocation based on region, role, or job title.



REAL-TIME REPORTING

Stay on top of compliance with real-time dashboards that track progress.



BUDGET FRIENDLY

No setup costs, no hidden fees, flexible payment options.

Access over 60 core care courses including...

- | | |
|---|--|
| <input checked="" type="checkbox"/> Care Certificate | <input checked="" type="checkbox"/> Moving & Handling People |
| <input checked="" type="checkbox"/> Dementia Awareness | <input checked="" type="checkbox"/> Medication |
| <input checked="" type="checkbox"/> Safeguarding & Protection of Adults | <input checked="" type="checkbox"/> Equality and Diversity |
| <input checked="" type="checkbox"/> Safeguarding Children | <input checked="" type="checkbox"/> Person-centred Care |

Quotes from our customers

“Nourish Better Care at Home gives us the tools to treat people independently, encompassing their family, their ambitions, their changes and their needs, so they can live independently.”

Perry Amedome
Care Wise



“Nourish lets us roster our care workers easily. So, we can make sure that only the right carer goes to the right people.”

Vicky Haines
Kingsway Care



“Nourish really put us at ease. The whole initial process was nice and I feel like I have a connection I can rely on with Nourish.”

Alisha Farooq
Sam's Helping Hands



“Nourish are awesome, friendly, approachable, and we can rely on them 100%.”

Samantha Rabvu
TLB 24/7 Healthcare



A small handful of customers we are also proud to partner with:



Here's some of the main benefits our customers have reported...

93%

of customers feel very confident using Nourish after training

24/7

support provided 24 hours a day, 7 days a week, 365 days a year

95%

of registered managers said they have more visibility and oversight into their care service since using Nourish

78%

of care services that were rated as 'Requires Improvement' before using Nourish had improved to 'Good' just 12 months after implementation

1/3rd

of all home care hours delivered in Britain with Nourish

18.6 Million

care records updated on care plans every day in Nourish

98 Million

rostered care visits in the last 12 months

425k

carers use Nourish every day

413k

people supported using Nourish

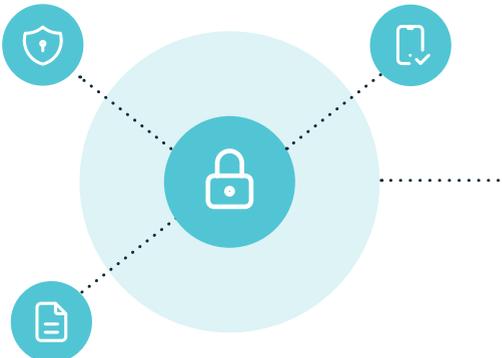
Security

Information stored within your Nourish platform is only accessible via our mobile and web app and can only be accessed via a username and password unique to each user.

All information is encrypted in rest and when transmitted between our servers and your devices. Our servers meet the high security standards comparable to and exceeding those required by the NHS.

DSCR STANDARDS

Nourish meets the 14 Digital Social Care Records (DSCR) standards that are set by the NHS Assured Solutions List. These standards are designed to enhance the security, data protection, interoperability, efficiency, and effectiveness of care management systems.



Roles & permissions

We ensure that different members of the team have different levels of access so they only see the information they need.



Industry-leading device management

Our device management ensures that Nourish is only accessed on authorised devices, giving you that extra layer of security.



GDPR

We follow GDPR requirements and can provide all documentation required to support you in adhering to GDPR guidelines in using us as a data processor.



ISO 27001

At Nourish, security is a main priority in everything we do, our ISO 27001 accreditation allows us to follow the best standard for ensuring safety to all data in every aspect of what we do. ISO 27001 helps us to continually improve our data security to give the best possible outcome for our staff, customers and all data subjects.



Cyber Essentials Plus

The highest level of certification offered under the Government-backed Cyber Essentials scheme.



“Game Changer”

“Nourish was a game changer for our company.
Nourish has enabled us to really improve our patient care
and evidence the great work the team does”

Sarah Beaumont
Associated Wellbeing



Empowering people who care

Nourish believes every life should be lived to its full potential. That's why we've harnessed the best technology to help you plan, record and co-ordinate care quickly and easily for everyone you support. Our ambition is to improve the lives of everyone involved in care. From the people you support to care teams, managers, and owners, let Nourish be your constant companion for better care.

Whether you're still using paper or are switching from another digital provider, we can show you why Nourish is the leading care management platform.

Get in touch

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nourishcare.com