



Nourish for Home Care

Home care planning and support made easy



nourishcare.com



A note from our founder

“A core belief we hold at Nourish is that good quality care is provided by informed, empowered care teams - teams who see each person under their care as an individual with unique aspirations, wants & needs.

The potential that comes from adopting Nourish is far greater than just better records, or less time spent recording; the real positive impact is the cultural transformation that comes with focusing on each person and of giving managers complete transparency over the care provided by their teams.”

Nuno Almeida

Why choose Nourish?

At Nourish, we pride ourselves on our sector knowledge and in-depth clinical research of every aspect of health and social care. We are continually evolving and know that not all care looks the same, which is why we listen to you, and always look to innovate and update our Nourish Better Care at Home and Nourish Empower platforms. We understand that each service and each individual supported is unique, which is why Nourish is customisable and flexible to your service's needs and the needs of those you support.



Nourish Better Care at Home

Our home care customers benefit from the combined strength of our Nourish Better Care at Home and Nourish Empower platforms. With a powerful integration between the two platforms the planning, documentation and synchronisation of care is made easy.

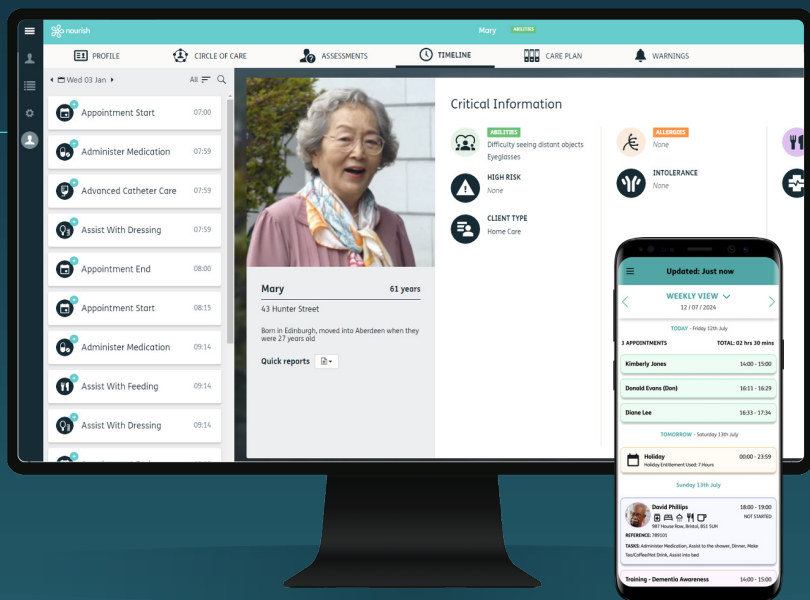
How it works

Record each visit and care interaction on the go

Our Nourish Empower mobile app gives frontline workers access to their rota, client details, location information, handover notes, and more. You'll use the app at the point of care to log your appointments and record each visit and care interaction in detail.

Build person centred care plans and more

Use the Nourish Better Care at Home web app to build comprehensive person centred care plans and assess individual client needs with your dedicated community care library filled with best practice assessments and care interactions.



Nourish Empower FEATURES



Comprehensive Rostering Solution

Drag & drop functionality which considers carer skills, preferences and travel information.



eLearning

Manage your team's training needs with direct access to CPD & Skills for Care accredited courses.



Invoices and Timesheets

Simplify your finances with smart, customisable invoices and staff timesheets.



Call Monitoring

Gain seamless oversight with NFC tags, start/stop features and OTP verification.



eMAR

Secure Electronic Medication Administration Recording system, to ensure quick and accurate delivery of medication.



Time Off Management

Tailor time off settings to meet the unique needs of your agency.

Integration

**Powerful
integration**

**2-way sync
to maximise
efficiency**

Nourish Better Care at Home FEATURES



GP Connect

Access GP records and medical notes of the people you support for more informed decision-making.



Personalised care plans

Build detailed care plans, keeping your team aligned with desired goals and outcomes.



Community Library

Ready-to-go templates of care plans, assessments and care interactions aligned to best practice



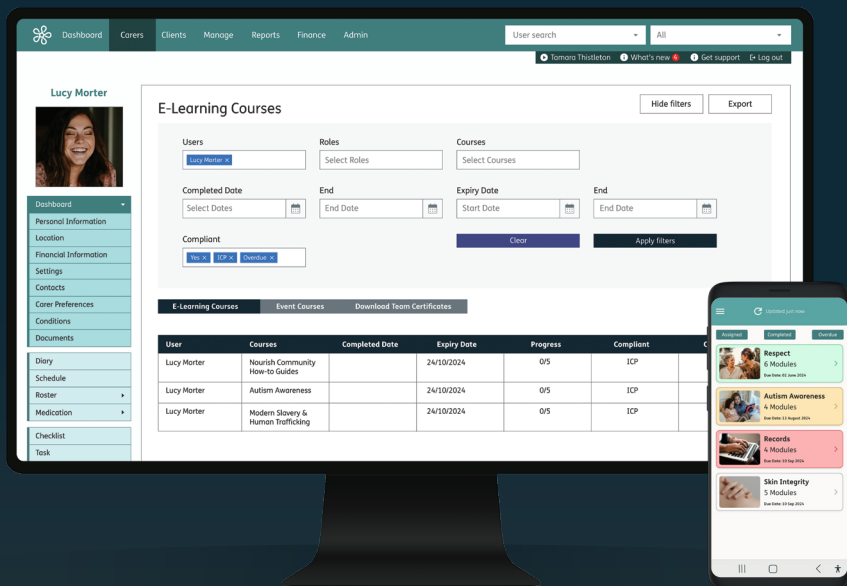
Family Portal

Keep loved ones in the loop with crucial appointment details through the Family Portal.



Reporting

Whether it's for you or the CQC, keep track of important information across your organisation with powerful built-in reporting functionality.



Nourish eLearning for Home Care

Upskill your team with our all-in-one, accredited eLearning platform

Whether you're looking to improve staff skills, meet regulatory requirements, or provide continuous learning opportunities, Nourish eLearning offers a convenient, cost-effective, and accredited solution for your care team's training needs.

The platform, designed to simplify training, links directly to the Nourish Empower app, enabling easy access for your staff and offering a streamlined way to manage training compliance.

Key Benefits

- Flexibility** Access eLearning whenever, wherever
- Efficiency** Access and assign training directly through your Nourish Empower platform
- Consistency** All carers receive the same high-quality training
- Oversight** Easily track staff progress, monitor compliance, and identify skill gap

Nourish eLearning Key Features



ACCREDITED COURSES

All training is accredited by Skills for Care and CPD.



SEAMLESS INTEGRATION

Easily access through single sign-on with the Nourish Empower app.



BITE-SIZED LEARNING

Courses are broken down into manageable bite-sized modules.



AUTOMATED COURSE ASSIGNMENTS

Set rules for course allocation based on region, role, or job title.



REAL-TIME REPORTING

Stay on top of compliance with real-time dashboards that track progress.



BUDGET FRIENDLY

No setup costs, no hidden fees, flexible payment options.

Access over 60 core care courses including...

- | | |
|---------------------------------------|----------------------------|
| ✓ Care Certificate | ✓ Moving & Handling People |
| ✓ Dementia Awareness | ✓ Medication |
| ✓ Safeguarding & Protection of Adults | ✓ Equality and Diversity |
| ✓ Safeguarding Children | ✓ Person-centred Care |

Security

Information stored within the Nourish Better Care platform is only accessible via our mobile and web app and can only be accessed via a username and password unique to each user.

All information is encrypted in rest and when transmitted between our servers and your devices. Our servers meet the high security standards comparable to and exceeding those required by the NHS.

DSCR STANDARDS

Nourish Better Care meets the 14 new Digital Social Care Records (DSCR) standards that are set by the NHS Assured Solutions List. These standards are designed to enhance the security, data protection, interoperability, efficiency, and effectiveness of care management systems.



Roles & permissions

We ensure that different members of the team have different levels of access so they only see the information they need.



Industry-leading device management

Our device management ensures that Nourish Better Care is only accessed on authorised devices, giving you that extra layer of security.



GDPR

We follow GDPR requirements and can provide all documentation required to support you in adhering to GDPR guidelines in using us as a data processor.



ISO 27001

At Nourish, security is a main priority in everything we do, our ISO 27001 accreditation allows us to follow the best standard for ensuring safety to all data in every aspect of what we do. ISO 27001 helps us to continually improve our data security to give the best possible outcome for our staff, customers and all data subjects.



Cyber Essentials Plus

The highest level of certification offered under the Government-backed Cyber Essentials scheme.



Here's some of the main benefits our customers have reported...

93%

of customers feel very confident using Nourish after training

24/7

support provided 24 hours a day, 7 days a week, 365 days a year

95%

of registered managers said they have more visibility and oversight into their care service since using Nourish

78%

of care services that were rated as 'Requires Improvement' before using Nourish had improved to 'Good' just 12 months after implementation

92%

of managers reported saving up to £2k on stationery every year

18 Million

care records updated on care plans every day in Nourish

108 Million

home care hours delivered in 2024

405k

people supported



Quotes from our customers

Home Care

“Nourish aids us in staff retention because we can make sure that we’re providing rosters that work for their availability and allows them to have their own lives. It’s really transformational.”

Vicky Haines

Kingsway Care



Learning Disabilities

“Before Nourish, carers would usually spend around an hour to an hour and a half at the end of their shift, ticking off what they’d done. This took time away from residents, which is the main reason they are there. Nourish has saved them so much time being able to log information on the go.”

Asim Chaudhary

Smart Care Homes



Residential Nursing

“One of the real advantages of Nourish compared to other systems is the ability to customise a care plan to the individual we are supporting – in other systems we looked at, the content is generated by the system rather than our staff – so all care plans read the same way and there was no sense of the individuality and uniqueness of each person.”

Neela Mody

Vesta Care





Empowering people who care

Nourish believes every life should be lived to its full potential. That's why we've harnessed the best technology to help you plan, record and coordinate care quickly and easily for everyone you support. Our ambition is to improve the lives of everyone involved in care, from the people you support to care teams, managers and owners.

Get in touch

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