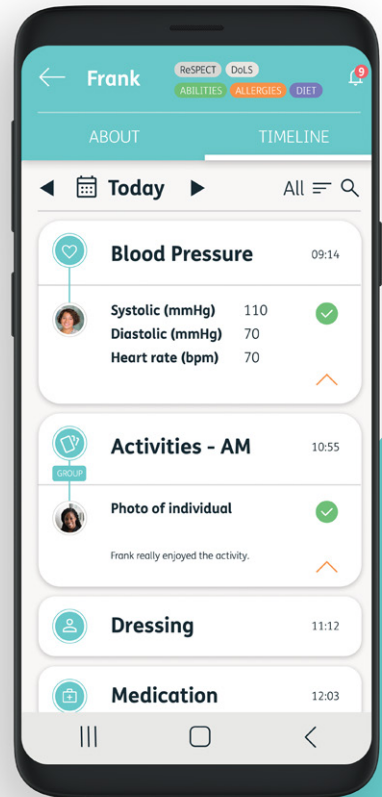




Nourish Better Care

Care Management for
Residential care providers





A note from our founder

“A core belief we hold at Nourish is that good quality care is provided by informed, empowered care teams - teams who see each person under their care as an individual with unique aspirations, wants & needs.

The potential that comes from adopting Nourish is far greater than just better records, or less time spent recording; the real positive impact is the cultural transformation that comes with focusing on each person and of giving managers complete transparency over the care provided by their teams.”

Nuno Almeida

Why choose Nourish?

At Nourish, we pride ourselves on our sector knowledge and in-depth clinical research of every aspect of health and social care. We are continually evolving and know that not all care looks the same, which is why we listen to you, and always look to innovate and update the Nourish Better Care platform. We understand that each service and each individual supported is unique which is why the Nourish Better Care platform is customisable and flexible to your service's needs and the needs of those you support.

10
years

10 YEARS OF
DELIVERING
A BETTER LIFE
FOR EVERYONE





Nourish Care & Clinical Expertise

The Nourish team come from a variety of backgrounds. Some of us began our careers in social care, nursing and mental health, giving us the skills and experience for what the health and social care sector is like from the frontline. Such experience shapes Nourish into the company it is today. Our experience means we know exactly the challenges you face, the goals you are trying to reach and what good care looks like.



Offline Access

Should your internet connection go down, the Nourish Better Care app will continue to work offline; meaning that your carers can keep recording care notes until the internet is available.



Continuous Improvement

Nourish will continue to innovate and evolve to the needs of the care sector and our users. We provide relevant updates, feature enhancements and introduce new integration partners on a regular basis.



Customer Success Team

At Nourish, we always put you and the people you care for first. From the moment you begin working with us, you'll have a Customer Success Manager alongside you for every step of your Nourish journey to ensure you get the most out of our platform.



24/7 Support

We know you and your team are caring around the clock, so our support team are also available 24/7 if you need them. From carers to managers, anyone, at any time, can use the live chat support to ask questions and we will promptly help you with your query.



Training

At Nourish we pride ourselves on our in-depth training. We have expert trainers who can conduct training in one of three ways; virtual sessions, in person training at your care service and Train the Trainer facilitated sessions.

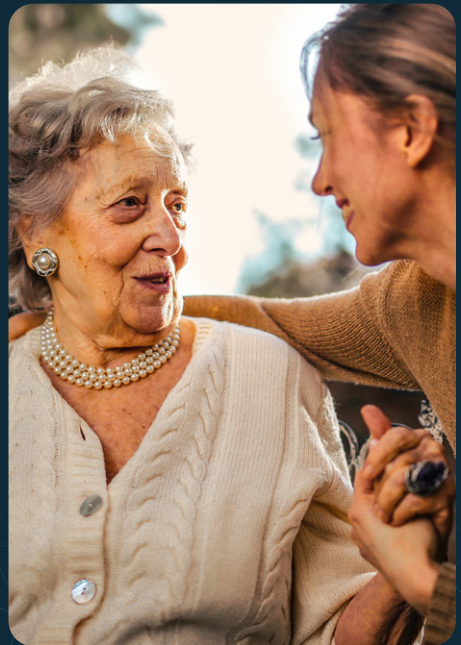
Nourish Better Care

Nourish Better Care, our flexible care delivery software, harnesses the best technology to help you plan, record and co-ordinate care quickly and easily for everyone you support.

Quicker and easier recording of care

The Nourish platform is designed with the user in mind and is simple, clear and easy to navigate. Key features within the app ensure that recording of information on the go is as straightforward and accurate as possible.

- Speech-to-text
- Quick Close Tags
- Photo uploads
- Digital consent signatures
- Drop-downs & checkboxes
- Pre-filled in text



A Library for your type of care with everything you need to provide best practice

When you begin your Nourish journey, we set up your Library with all you need to get started.

Your Library contains templates for care planning, recording interactions, assessments and much more. We tailor it to help you manage any specific

pathways, medical conditions, frailties and day-to-day operational needs. Our robust collections can adapt to any care setting. Some elements are locked to ensure compliance to a particular protocol or standard, but most can be customised to suit you.



Powerful Reporting

Our flexible in-app reports give managers better visibility into their care service. Powerful built in functionality allows for bespoke reporting, with every interaction reportable within seconds, containing as little or as much information as you need.



Person-centred Timelines

No two individuals are the same—we each have our own preferences and unique needs, and the same applies to the care and support we require. With Nourish Better Care, care teams have instant access to personalised information within the app, enabling them to deliver care that aligns perfectly with each person's preferences and requirements. No more searching through care plans or offering one-size-fits-all solutions. At Nourish, care is always truly person-centred.



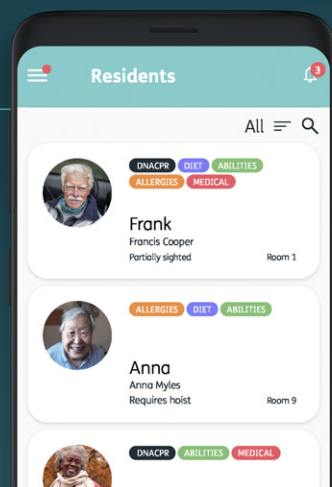
Whole Team Approach

Nourish Better Care isn't just for the care team. Cleaning schedules, activity participation and maintenance requests can all be logged and photographed in the Nourish Better Care app, keeping all members of the team in the loop.



Surface important information

In Nourish Better Care, warnings can be created manually and automated for important tasks, such as care plan reviews or fluid targets. As a manager you can monitor these warnings to identify any problems and put improvement measures in place, helping you to easily evidence that appropriate action has been taken.



Nourish Insights

Empowering you to make better and safer decisions

Whether you're a small independent provider or a large national organisation our Insights dashboards unlock the wealth of data available within Nourish, empowering you to make better and safer decisions.

Our dashboards give you and your team the clarity you need to connect the dots across multiple contexts. By quickly identifying trends and patterns across your service you can prioritise action which improves the lives of those you support making significant efficiency gains and easily evidencing the care you're providing.



PROACTIVE CARE

Understand patterns and trends to monitor the health and wellbeing of the people you support and flag early warnings.



EFFICIENCY GAINS

Reduce time spent manually collating information and quickly access insights to support effective prioritisation.



EVIDENCE COMPLIANCE

See clear visual representations of your data to easily evidence care and report on improvements over time.



Nourish Insights

We provide a range of dashboards to suit your needs including:

Overview Dashboard

Bring together and easily track KPIs across your organisation.

Skin Integrity & Wound Management

Keep a close eye on wounds, reducing complications and improving care.

Weight Monitoring

Identify weight changes early to prevent health issues and reduce hospitalisations.

Warnings

Track and respond to system warnings in good time to improve care and compliance.

Occupancy & Capacity

Monitor service capacity, admissions and the demographics of the people you support to improve planning and support.

Critical Information

Keep important details about the people you support in one place, track DoLS applications and ensure staff skills meet care needs.

Care & Support Planning

Stay on top of care plan reviews, identify overdue updates and ensure high standards.

Care Given

Understand care interactions, missed activities, and staff engagement to maintain high-quality care.



Track KPIs at a glance



Drill down with ease



Evidence change over time



Choose charts that work for you

Nourish Partnership Programme

We establish links with leading technology providers and NHS systems (such as **GP Connect** and **eRedBag**) with meaningful and impactful outcomes for the people you support, touching all areas of care operations.

By integrating with quality partners, Nourish becomes a central system that meets all your needs. To find out more about our integration partners speak to us today.

- ✓ Medication Management
- ✓ Pain Management
- ✓ Personal Safety & Falls Prevention
- ✓ Remote Monitoring & Long Term Condition Management
- ✓ NHS Collaboration
- ✓ Incident Management
- ✓ Business & Workforce Management

We partner with:

ALTRA+ found by lottie e-Reception Book

Camascope ghmcare

workforce.com Sona. PainChek Intelligent Pain Assessment MED e-care Your Care, Our Mission

amba ONE LONDON eMAR Coolcare admit made easy ally

ascom radar healthcare Blaucomm whzan DIGITAL HEALTH

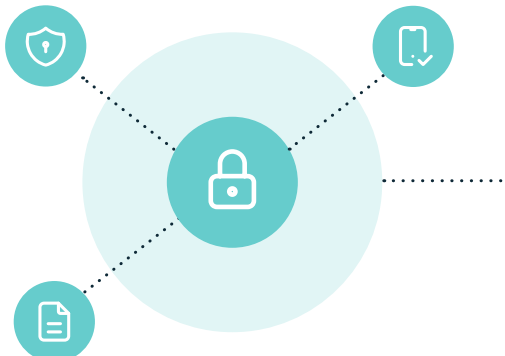
Security

Information stored within the Nourish Better Care platform is only accessible via our mobile and web app and can only be accessed via a username and password unique to each user.

All information is encrypted in rest and when transmitted between our servers and your devices. Our servers meet the high security standards comparable to and exceeding those required by the NHS.

DSCR STANDARDS

Nourish Better Care meets the 14 new Digital Social Care Records (DSCR) standards that are set by the NHS Assured Solutions List. These standards are designed to enhance the security, data protection, interoperability, efficiency, and effectiveness of care management systems.



Roles & permissions

We ensure that different members of the team have different levels of access so they only see the information they need.



Industry-leading device management

Our device management ensures that Nourish Better Care is only accessed on authorised devices, giving you that extra layer of security.



GDPR

We follow GDPR requirements and can provide all documentation required to support you in adhering to GDPR guidelines in using us as a data processor.



ISO 27001

At Nourish, security is a main priority in everything we do, our ISO 27001 accreditation allows us to follow the best standard for ensuring safety to all data in every aspect of what we do. ISO 27001 helps us to continually improve our data security to give the best possible outcome for our staff, customers and all data subjects.



Cyber Essentials Plus

The highest level of certification offered under the Government-backed Cyber Essentials scheme.



Here's some of the main benefits our customers have reported...

93%

of customers feel very confident using Nourish after training

24/7

support provided 24 hours a day, 7 days a week, 365 days a year

95%

of registered managers said they have more visibility and oversight into their care service since using Nourish

78%

of care services that were rated as 'Requires Improvement' before using Nourish had improved to 'Good' just 12 months after implementation

92%

of managers reported saving up to £2k on stationery every year

18 Million

care records updated on care plans every day in Nourish

108 Million

home care hours delivered in 2024

405k

people supported



Quotes from our customers

Home Care

“Nourish aids us in staff retention because we can make sure that we’re providing rosters that work for their availability and allows them to have their own lives. It’s really transformational.”

Vicky Haines

Kingsway Care



Learning Disabilities

“Before Nourish, carers would usually spend around an hour to an hour and a half at the end of their shift, ticking off what they’d done. This took time away from residents, which is the main reason they are there. Nourish has saved them so much time being able to log information on the go.”

Asim Chaudhary

Smart Care Homes



Residential Nursing

“One of the real advantages of Nourish compared to other systems is the ability to customise a care plan to the individual we are supporting – in other systems we looked at, the content is generated by the system rather than our staff – so all care plans read the same way and there was no sense of the individuality and uniqueness of each person.”

Neela Mody

Vesta Care





Empowering people who care

Nourish believes every life should be lived to its full potential. That's why we've harnessed the best technology to help you plan, record and coordinate care quickly and easily for everyone you support. Our ambition is to improve the lives of everyone involved in care. From the people you support to care teams, managers, and owners, let Nourish be your constant companion for better care.

Get in touch

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