nourish

Care Management for Residential and Home Care

Frank

ReSPECT DoLS
ABILITIES ALLERGIES DIET

ABOUT   TIMELINE

◀ 📅 Today ▶   All ☰ 🔍

Blood Pressure   09:14

Systolic (mmHg)   110
Diastolic (mmHg)   70
Heart rate (bpm)   70

Activities - AM   10:55
GROUP

Photo of individual

Frank really enjoyed the activity.

Dressing   11:12

Medication   12:03
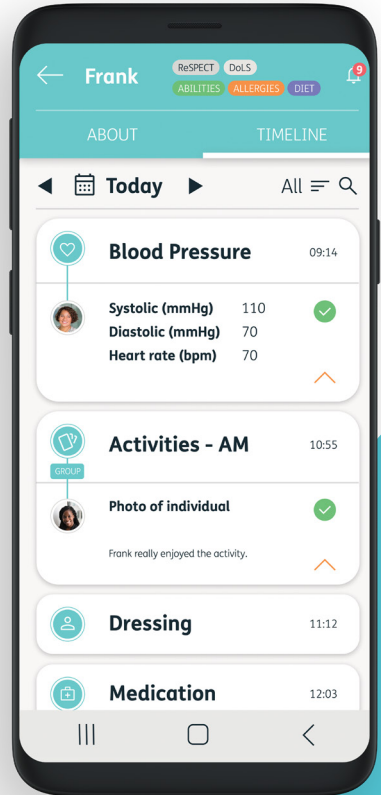
A note from our founder

"A core belief we hold at Nourish is that good quality care is provided by informed, empowered care teams - teams who see each person under their care as an individual with unique aspirations, wants & needs.

The potential that comes from adopting Nourish is far greater than just better records, or less time spent recording; the real positive impact is the cultural transformation that comes with focusing on each person and of giving managers complete transparency over the care provided by their teams."

Nuno Almeida

Why choose Nourish?

At Nourish, we pride ourselves on our sector knowledge and in-depth clinical research of every aspect of health and social care. We are continually evolving and know that not all care looks the same, which is why we listen to you, and always look to innovate and update the Nourish platform. We understand that each service and each individual supported is unique which is why the Nourish platform is customisable and flexible to your service's needs and the needs of those you support.

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Nourish Care & Clinical Expertise

The Nourish team come from a variety of backgrounds. Some of us began our careers in social care, nursing and mental health, giving us the skills and experience for what the health and social care sector is like from the frontline. Such experience shapes Nourish into the company it is today. Our experience means we know exactly the challenges you face, the goals you are trying to reach and what good care looks like.

Offline Access

Should your internet connection go down, the Nourish app will continue to work offline; meaning that your carers can keep recording care notes until the internet is available.

Continuous Improvement

Nourish will continue to innovate and evolve to the needs of the care sector and our users. We provide relevant updates, feature enhancements and introduce new integration partners on a regular basis.

Customer Success Team

At Nourish, we always put you and the people you care for first. From the moment you begin working with us, you'll have a Customer Success Manager alongside you for every step of your Nourish journey to ensure you get the most out of our platform.

24/7 Support

We know you and your team are caring around the clock, so our support team are also available 24/7 if you need them. From carers to managers, anyone, at any time, can use the live chat support to ask questions and we will promptly help you with your query.

Training

At Nourish we pride ourselves on our in-depth training. We have expert trainers who can conduct training in one of three ways; virtual sessions, in person training at your care service and Train the Trainer facilitated sessions.

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Nourish Partnership Programme

We establish links with leading technology providers and NHS systems (such as **GP Connect** and **eRedBag**) with meaningful and impactful outcomes for the people you support, touching all areas of care operations.

By integrating with quality partners, Nourish becomes a central system that meets all your needs. To find out more about our integration partners speak to us today.

- ✅ Medication Management
- ✅ Pain Management
- ✅ Personal Safety & Falls Prevention
- ✅ Remote Monitoring & Long Term Condition Management
- ✅ NHS Collaboration
- ✅ Incident Management
- ✅ Business & Workforce Management

We partner with:

ALTRA+

found by lottie

Camascope

PainChek
Intelligent Pain Assessment

e-Reception Book

ghmcare

workforce.com

Sona.

coolcare
admin made easy

r

MED e-care
Your Care, Our Mission

amba

arquella
Capturing moments of care

EMAR
safer medication for service users...

radar
healthcare

ally

ONE LONDON

Docobo
towards a better quality of life

Blaucomm

whzan
DIGITAL HEALTH

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Security

Information stored within Nourish is only accessible via our mobile and web app and can only be accessed via a username and password unique to each user.

All information is encrypted in rest and when transmitted between our servers and your devices. Our servers meet the high security standards comparable to and exceeding those required by the NHS.

DSCR STANDARDS

Nourish meets the 14 new Digital Social Care Records (DSCR) standards that are set by the NHS Assured Solutions List. These standards are designed to enhance the security, data protection, interoperability, efficiency, and effectiveness of care management systems.
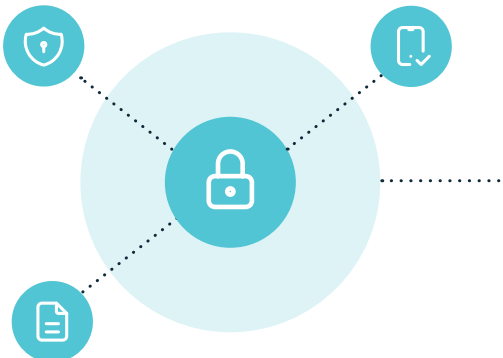
Roles & permissions
We ensure that different members of the team have different levels of access so they only see the information they need.

Industry-leading device management
Our device management ensures that Nourish is only accessed on authorised devices, giving you that extra layer of security.

GDPR
We follow GDPR requirements and can provide all documentation required to support you in adhering to GDPR guidelines in using us as a data processor.

ISO
At Nourish, security is a main priority in everything we do, our ISO 27001 accreditation allows us to follow the best standard for ensuring safety to all data in every aspect of what we do. ISO 27001 helps us to continually improve our data security to give the best possible outcome for our staff, customers and all data subjects.

Cyber Essentials Plus
The highest level of certification offered under the Government-backed Cyber Essentials scheme.

CYBER ESSENTIALS CERTIFIED PLUS

bsi. ISO/IEC 27001 Information Security Management CERTIFIED

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Here's some of the main benefits our customers have reported...

93%
of customers feel very confident using Nourish after training

24/7
support provided 24 hours a day, 7 days a week, 365 days a year

95%
of registered managers said they have more visibility and oversight into their care service since using Nourish

78%
of care services that were rated as 'Requires Improvement' before using Nourish had improved to 'Good' just 12 months after implementation

92%
of managers reported saving up to £2k on stationery every year

17 Million
care records updated on care plans every day in Nourish

95 Million
rostered care visits in last 12 months

400k
people supported

Quotes from our customers

Home Care

"Nourish aids us in staff retention because we can make sure that we're providing rosters that work for their availability and allows them to have their own lives. It's really transformational."

Vicky Haines
Kingsway Care

Learning Disabilities

"Before Nourish, carers would usually spend around an hour to an hour and a half at the end of their shift, ticking off what they'd done. This took time away from residents, which is the main reason they are there. Nourish has saved them so much time being able to log information on the go."

Asim Chaudhary
Smart Care Homes

Residential Nursing

"One of the real advantages of Nourish compared to other systems is the ability to customise a care plan to the individual we are supporting – in other systems we looked at the content is generated by the system rather than our staff – so all care plans read the same way and there was no sense of the individuality and uniqueness of each person."

Neela Mody
Vesta Care

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Nourish Features

With Nourish, care and support teams can plan, record and coordinate care on our desktop app and on the go via our mobile app, which can be securely accessed by managers and staff at any time, anywhere.

Quicker and easier recording of care

The Nourish platform is designed with the user in mind and is simple, clear and easy to navigate. Key features within the app ensure that recording of information on the go is as straightforward and accurate as possible.

- Speech-to-text
- Quick Close Tags
- Photo uploads
- Consent signatures
- Drop-downs & checkboxes
- Pre-filled in text

A Library for your type of care with everything you need to provide best practice

When you begin your Nourish journey, we set up your Library with all you need to get started.

Your Library contains templates for care planning, recording interactions, assessments and much more. We tailor it to help you manage any specific pathways, medical conditions, frailties and day-to-day operational needs. Our robust collections can adapt to any care setting. Some elements are locked to ensure compliance to a particular protocol or standard, but most can be customised to suit you.

Powerful Reporting & Live Dashboards

Our flexible in-app reports and dashboards give managers better visibility into their care service. You can track and monitor trends and changes in those you support to always ensure they are receiving the best care possible. At Nourish we are putting data intelligence at the heart of your care.

Person-centred Timelines

No two individuals are the same—we each have our own preferences and unique needs, and the same applies to the care and support we require. With Nourish, care teams have instant access to personalised information within the app, enabling them to deliver care that aligns perfectly with each person's preferences and requirements. No more searching through care plans or offering one-size-fits-all solutions. At Nourish, care is always truly person-centred.

Whole Team Approach

Nourish isn't just for the care team. Cleaning schedules, activity participation and maintenance requests can all be logged and photographed in the Nourish app, keeping all members of the team in the loop.

Accessible Information

In Nourish, warnings can be created manually and automated for important tasks, such as care plan reviews or fluid targets. As a manager you can monitor these warnings to identify any problems and put improvement measures in place, helping you to easily evidence that appropriate action has been taken.
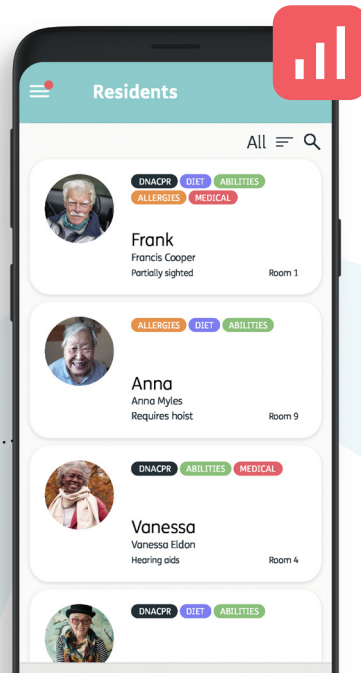
Insights Dashboards

Empowering you to make better and safer decisions

Whether you're a small independent provider or a large national organisation our Insights dashboards unlock the wealth of data available within Nourish, empowering you to make better and safer decisions.

Our dashboards give you and your team the clarity you need to connect the dots across multiple contexts. By identifying trends and patterns across your service you can prioritise action which improves the lives of those you support whilst easily evidencing the care you're providing.

PROACTIVE CARE:

Understand patterns and trends to monitor the health and wellbeing of the people you support and flag early warnings.
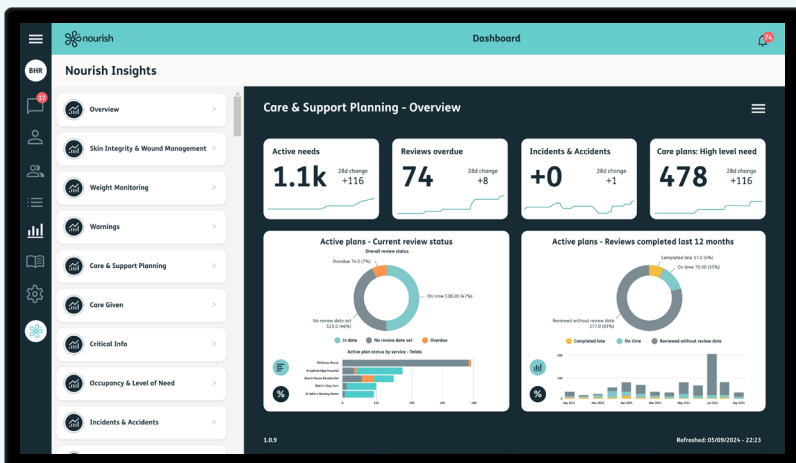
CLEAR PRIORITISATION:

Easily drill down into the data to understand key actions and priority areas across your service.

EVIDENCE COMPLIANCE:

See clear visual representations of your data to easily evidence care and report on improvements over time.

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Our Dashboards

✓ **Track KPIs at a glance**

✓ **Drill down with ease**

✓ **Evidence change over time**

✓ **Choose charts that work for you**

OVERVIEW
Bring together and easily track your most important KPIs.

SKIN INTEGRITY AND WOUND MANAGEMENT
Monitor and support the timely assessment and treatment of wounds across your service.

WEIGHT MONITORING
Provide targeted support where high levels of risk and complexity around nutritional health are identified.

WARNINGS
Surface trends and proactively address areas of concern with this detailed view of warnings across your service.

OCCUPANCY & LEVEL OF NEED
Gauge occupancy and staff levels to better assess team capacity and level of need.

CRITICAL INFORMATION
Review the critical information for the people in your care so you can ensure the correct resources are available.

NEW

CARE & SUPPORT PLANNING
Streamline your care and support planning processes and ensure no critical assessments are overlooked.

NEW

CARE GIVEN
Evidence care given across your service and maximise the value of your Nourish system with this analysis of all planned and closed interactions over the past 12 months.

CONTACT US

Find out how these Insights dashboards (plus more!) can benefit your organisation.

To book a free personalised demo, please contact us on **023 8000 2288** or email **hello@nourishcare.com**

Nourish Features for Home Care

Home care is always evolving, and we will be with you every step of the way to make sure we are providing you with the best system for your needs.

How it works

Record each visit and care interaction on the go

Our dedicated carer mobile app gives frontline workers access to their rota, client details, care plans, location information, handover notes, and more. You'll use the app at the point of care to log your appointments and record each visit and care interaction in detail.

Build person centred care plans and more

Use the web app to build comprehensive person centred care plans and assess individual client needs with your dedicated community care library filled with best practice assessments and care interactions.
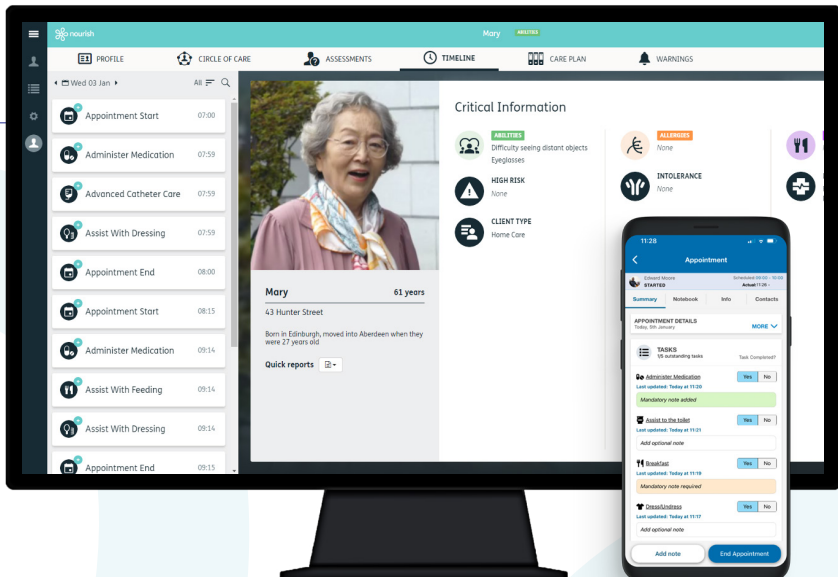
Features

Nourish for home care includes a wide range of features including:

Drag-and-Drop Rostering
Straightforward rostering that anyone can use. All in one place and easy to read.

Invoices and Timesheets
Simplify your finances with smart, customisable invoices and staff timesheets.

Call Monitoring
Easily see the location of your staff when they check-in for their appointments.

Family Portal
Keep loved ones in the loop with crucial appointment details through the Family Portal.

Personalised care plans
Build detailed care plans, keeping your team aligned with desired goals and outcomes.

GP Connect
Access GP records and medical notes of the people you support for more informed decision-making.

NEW: Time Off Management
Tailor time off settings to meet the unique needs of your agency.

NEW: eLearning
Manage your team's training needs with direct access to CPD accredited courses through Nourish.

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Empowering people who care

Nourish believes every life should be lived to its full potential. That's why we've harnessed the best technology to help you plan, record and coordinate care quickly and easily for everyone you support. Our ambition is to improve the lives of everyone involved in care. From the people you support to care teams, managers, and owners, let Nourish be your constant companion for better care.

Get in touch

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