nourish

Your Digital Social Care Records Platform

Frank

ReSPECT DoLS
ABILITIES ALLERGIES DIET

ABOUT   TIMELINE

◄   📅 Today   ▶   All ≡ 🔍

Blood Pressure   09:14

Systolic (mmHg)	110
Diastolic (mmHg)	70
Heart rate (bpm)	70

Activities - AM   10:55
GROUP

Photo of individual

Frank really enjoyed the activity.

Dressing   11:12

Medication   12:03

A note from our founder

"A core belief we hold at Nourish is that good quality care is provided by informed, empowered care teams – teams who see each person under their care as an individual with unique aspirations, wants & needs.

The potential that comes from adopting Nourish is far greater than just better records, or less time spent recording; the real positive impact is the cultural transformation that comes with focusing on each person and of giving managers complete transparency over the care provided by their teams."

Nuno Almeida

Your digital social care records platform

We focus on understanding care and empowering those who provide it. Nourish goes beyond being a platform for planning care and recording notes; it's designed to support you in making a meaningful difference to the lives of those you support.

We've researched every aspect of care and Nourish is the culmination of years of collaboration with care providers and working with those receiving care as well as families, caregivers, care commissioners, clinical professionals, directors of social services and directors of public health.

Our mission is to use technology to empower carers to do what they do best, care.

Contents

NHS ASSURED SUPPLIER LIST

PRSB QUALITY PARTNER

Member of CASPA Care Software Providers Association

What we do

With Nourish, care and support teams can plan, record and coordinate care on our desktop app and on the go via our mobile app, which can be securely accessed by managers and staff at any time, anywhere.

Supporting thousands of care services across the UK in a wide variety of settings, Nourish adheres to best practice digital care management for all care environments, and is personalised to the people you support. Our easy-to-use platform supports recording at the point of care, saving time and allowing for more accurate notes. Access to live information ensures that managers are kept up-to-date and can make more informed decisions for better care. With records that are secure, accurate and compliant, evidencing care becomes more manageable and less time-consuming.

The result? A confident care team and a truly person-centred approach to quality care.
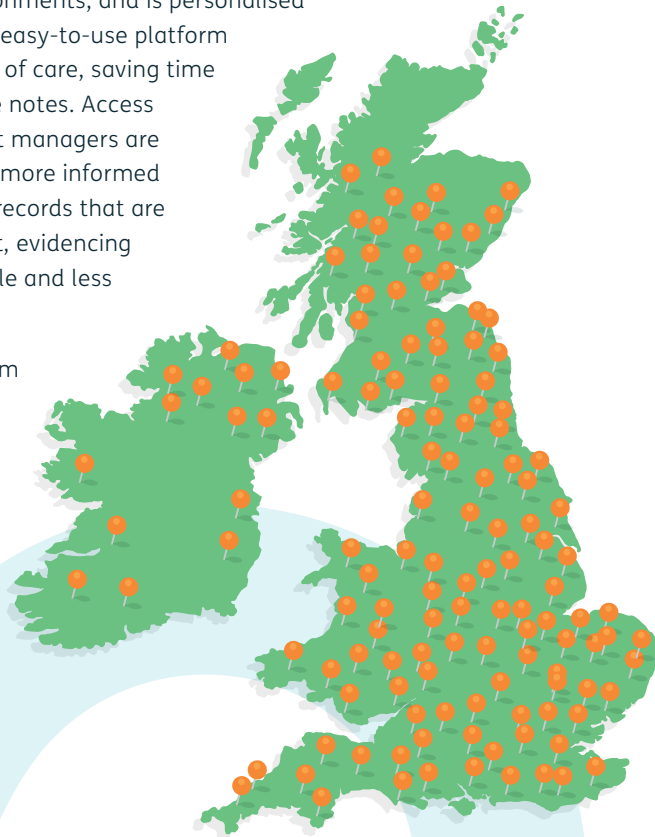
Quicker & easier recording of care

The Nourish platform is designed with the user in mind and is simple, clear and easy to navigate. Key features within the app ensure that recording of information on the go is as straightforward and accurate as possible.

- Speech-to-text
- Quick Close Tags
- Photo uploads
- Consent signatures
- Drop-downs & checkboxes
- Pre-filled in text

A Library for your type of care with everything you need to provide best practice

When you begin your Nourish journey, we set up your Library with all you need to get started.
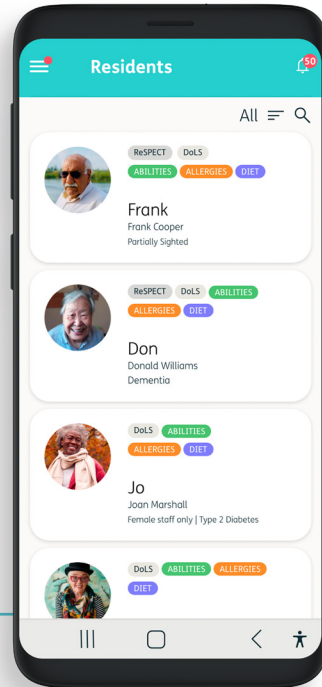
Your Library contains templates for care planning, recording interactions, assessments and much more. We tailor it to help you manage any

specific pathways, medical conditions, frailties and day-to-day operational needs. Our robust collections can adapt to any care setting. Some elements are locked to ensure compliance to a particular protocol or standard, but most can be customised to suit you.

Powerful Reporting & Live Dashboards

Our flexible in-app reports and dashboards give managers better visibility into their care service. You can track and monitor trends and changes in those you support to always ensure they are receiving the best care possible. At Nourish we are putting data intelligence at the heart of your care.

Person-centred Timelines

Nourish works via a timeline which outlines the day for the person you support. Each timeline is made up of 'interactions' which document different things for different people.

No two individuals are the same, we all have our own preferences and needs, and this goes for the type of care and support we require

as well. Care teams can see and adhere to the person's preferences and requirements at the point of care because all the information is available right in the Nourish app. No more searching through care plans or delivering care on a one size fits all basis. At Nourish, everything is truly person-centred.

Whole Team Approach

Nourish isn't just for the care team. Cleaning schedules, activity participation and maintenance requests can all be logged and photographed in the Nourish app, keeping all members of the team in the loop.
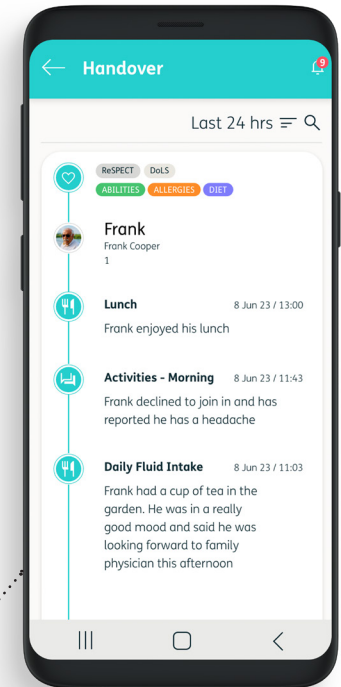
Accessible & Up to Date Information

All Nourish data updates immediately, ensuring that any changes to the needs of the people you support are easily accessible and up to date. Warnings can be created manually and automated for important tasks, such as care plan reviews or fluid targets. This makes evidencing care simple, effective and easy.

Insights & Analytics

For those who want to take their data insight reporting to the next level, Nourish Insights & Analytics offers the perfect solution.

NOURISH INSIGHTS

Watch your data come to life with your suite of pre-defined dashboards built by our team here at Nourish.

Our highly detailed, person-centric dashboards embedded into Nourish will equip your team with the tools to:

• Understand patterns and trends to monitor the health and wellbeing of the people you support

• Clear and visual representation of data that can be interacted with to understand the actions that needed to be taken

• Using the richness of the data to connect the dots across multiple contexts

By using this valuable information in your care operations, you will make more strategic, safer decisions, improving the lives of those you support.

NOURISH ANALYTICS

Curated and managed data source for you to build your own reports.

Nourish Analytics is a solution for care services who are looking to build their own bespoke reports by integrating data from multiple sources. Analytics makes getting Nourish data connected to your chosen BI suite simple and straightforward. The data from Nourish is brought across onto your own secure Analytics server.

The data is live, so no long waits for refreshes and daily downloads - all your reports are right up to date. With highly detailed data at your fingertips the possibilities are endless; drive compliance, manage audit workflows and cross-reference staff interactions against HR records, the list goes on...

"There are moments when data visualisation becomes powerful. This is one of them. Just built a report using data from our Nourish Care system that could fundamentally change how we care - it's that powerful."

Michael Butcher, Blackadder Corporation
(Referring to Nourish Analytics)

Nourish Insights and Nourish Analytics are not included as standard; these are features you can bolt onto your Nourish account for an additional fee.

Who we help

Nourish is proud to support all types of care services. We currently work with thousands of care services in the UK and overseas, from single homes with fewer than five people supported up to large groups with over 10,000 people supported. Nourish works with you to enhance the brilliant work you already do, and makes your care team's job easier, so they can focus on what they do best – caring.

Our platform can be used in a wide variety of care settings:

- Elderly residential
- Nursing
- Learning disabilities
- Children and young people
- Supported living
- Assisted living
- Mental health
- Hospital
- Substance misuse
- Maternity
- and many other settings

Quotes from regulators

We're proud to work with so many Good and Outstanding care services, many of whom got their rating after adopting Nourish.

ALLERTON CARE
Learning Disabilities Care Group

"Risks to people's health and wellbeing were identified on their 'main page' of the electronic handheld system, meaning staff had the most up to date and relevant information immediately. Including people's allergies, mobility risks and any behaviour that may challenge."

KUN MOR AND GEORGE KISS HOME
Jewish Care - Residential Care Home

"The service had implemented an electronic care planning system. Care records covered areas such as personal care, eating and drinking, skin care, memory and understanding and behaviours that may be a challenge. People's historical and current family arrangements were referred to which meant staff had a holistic picture of people's needs including their daily routines."

A small handful of customers we are proud to partner with:

The Orders of St John Care Trust

Future Care — Your Future Matters

Agincare — Est. 1986 — Caring in your community

norse care

JEWISH CARE

Encompass Care

Tricuro — CARING IN YOUR COMMUNITY

BROOKVALE HEALTHCARE — Where people matter

Quotes from our customers

Elderly Residential

"The system is amazing, we've been using it for less than a week but feel like we've always had it. Staff are supporting each other and they have noticed that they have additional time in the afternoon to sit and spend more quality time with the residents. Families have also seen the benefits as we have their loved ones information at our fingertips. We are so pleased with Nourish and how the system has helped introduce positive changes in the way that we work."

Jenny
Home Manager, Avante Care & Support

Learning Disabilities

"Nourish is very versatile and we have found many innovative solutions to problems. It is an extremely valuable tool when we are asked to monitor health conditions or behaviours."

Luke Stockley
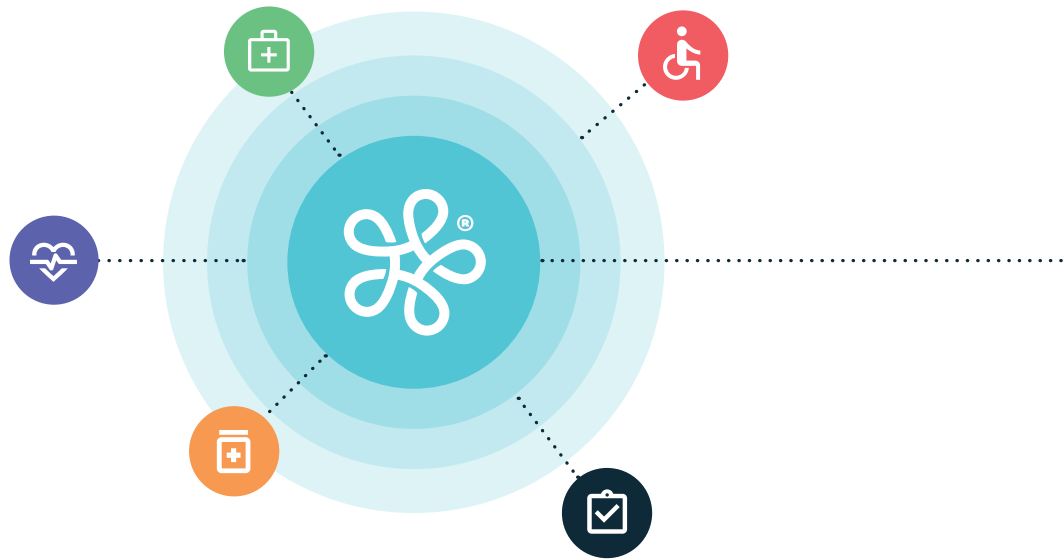Director of Operations, Encompass Care

Mental Health

"Nourish was a game changer for our company. Nourish has enabled us to really improve our patient care and evidence the great work the team does."

Sarah Beaumont
Associated Wellbeing

We partner with

radar healthcare

Camascope

Sona.

PainChek Intelligent Pain Assessment

whzan DIGITAL HEALTH

ghmcare

MED e-care Your Care, Our Mission

workforce.com

coolcare admin made easy

Docobo towards a better quality of life

Omnicell

ally

found by lottie

arquella Capturing moments of care

Blaucomm

electronic eMAR

ONE LONDON

AD Connect

Proud to support

CARE ENGLAND SILVER MEMBER 2023/24

NCF THE NATIONAL CARE FORUM

Supporting CWC the care workers' charity

Scottish Care Voice of the independent care sector

Member of NATIONAL CAREassociation MERGED WITH RNHA The natural choice for all social care SME providers Supplier Forum 2023/2024

THE OUTSTANDING SOCIETY

Nourish Partnership Programme

We establish links with leading technology providers and NHS systems (such as **GP Connect** and **eRedBag**) with meaningful and impactful outcomes for the people you support, touching all areas of care operations.

By integrating with quality partners, Nourish becomes a central system that meets all your needs. To find out more about our Integration partners speak to us today.

- ✓ Medication Management
- ✓ Pain Management
- ✓ Personal Safety & Falls Prevention
- ✓ Remote Monitoring & Long Term Condition Management
- ✓ NHS Collaboration
- ✓ Incident Management
- ✓ Business & Workforce Management

Why choose Nourish?

At Nourish, we pride ourselves on our sector knowledge and in-depth clinical research of every aspect of health and social care. We are continually evolving and know that not all care looks the same, which is why we listen to you, and always look to innovate and update the Nourish platform. We understand that each service and each individual supported is unique which is why the Nourish platform is customisable and flexible to your service's needs and the needs of those you support.

Nourish Care & Clinical Expertise

The Nourish team come from a variety of backgrounds. Some of us began our careers in social care, nursing and mental health, giving us the skills and experience for what the health and social care sector is like from the frontline. Such experience shapes Nourish into the company it is today. Our experience means we know exactly the challenges you face, the goals you are trying to reach and what good care looks like.

Offline Access

Should your internet connection go down, the Nourish app will continue to work offline; meaning that your carers can keep recording care notes until the internet is available.

Continuous Improvement

Nourish will continue to innovate and evolve to the needs of the care sector and our users. We provide relevant updates, feature enhancements and introduce new integration partners on a regular basis.

Customer Success Team

At Nourish, we always put you and the people you care for first. From the moment you begin working with us, you'll have a Customer Success Manager alongside you for every step of your Nourish journey to ensure you get the most out of our platform.

24/7 Support

We know you and your team are caring around the clock, so our support team are also available 24/7 if you need them. From carers to managers, anyone, at any time, can use the live chat support to ask questions and we will promptly help you with your query.

Training

At Nourish we pride ourselves on our in-depth training. We have expert trainers who can conduct training in one of three ways; virtual sessions, in person training at your care service and Train the Trainer facilitated sessions.

Here's some of the main benefits our customers have reported...

93% of customers feel very confident using Nourish after training

24/7 Support provided 24 hours a day, 7 days a week, 365 days a year

320k people supported

92% of managers reported saving up to £2k on stationery every year

95% of registered managers said they have more visibility and oversight into their care service since using Nourish

7.5 Million care notes are safely stored in our ultra-secure Cloud services every week

78% of care services that were rated as 'Requires Improvement' before using Nourish had improved to 'Good' just 12 months after implementation

89% of managers and senior carers reported a positive experience rolling out Nourish

Quotes from our customers

Learning Disabilities

"Our staff started seeing improvements within the first few weeks and we transitioned from using paper and spreadsheets to Nourish very quickly. Completing interactions that capture enhanced information made an immediate difference to daily care."

Scott Goddard
Digital Systems Advisor, The Grange Centre

Residential

"Nourish has allowed me to monitor all situations at all times. Gone are the days I used to spend going to each property to collect evidence. Now it is all in one centralised location which ensures everyone is kept up to date with what's going on. This has also had an extremely positive effect on communication within the team which also has a positive effect on the quality of care being provided daily."

Kathleen Bance
Deputy Manager, Whittingham House

Learning Disabilities

"Before Nourish, carers would usually spend around an hour to an hour and a half at the end of their shift, ticking off what they'd done. This took time away from residents, which is the main reason they are there. Nourish has saved them so much time being able to log information on the go."

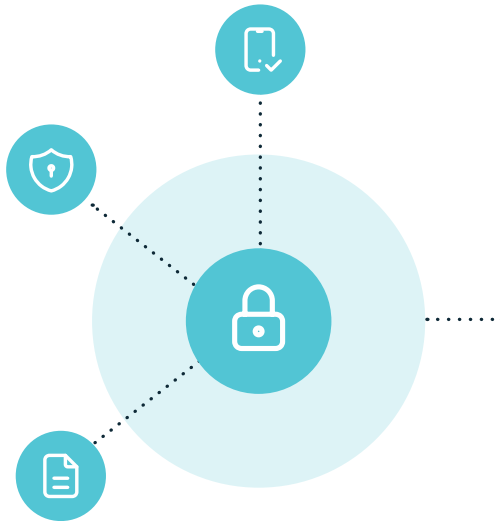**Asim Chaudhary**
Smart Care Homes

Residential Nursing

"One of the real advantages of Nourish compared to other systems is the ability to customise a care plan to the individual we are supporting – in other systems we looked at the content is generated by the system rather than our staff – so all care plans read the same way and there was no sense of the individuality and uniqueness of each person."

Neela Mody
Vesta Care

Roles & permissions
We ensure that different members of the team have different levels of access so they only see the information they need.

Industry-leading device management
Our device management ensures that Nourish is only accessed on authorised devices, giving you that extra layer of security.

GDPR
We follow GDPR requirements and can provide all documentation required to support you in adhering to GDPR guidelines in using us as a data processor.

ISO
At Nourish, security is a main priority in everything we do, our ISO 27001 accreditation allows us to follow the best standard for ensuring safety to all data in every aspect of what we do. ISO 27001 helps us to continually improve our data security to give the best possible outcome for our staff, customers and all data subjects.

Cyber Essentials Plus
The highest level of certification offered under the Government-backed Cyber Essentials scheme.

Security

Information stored within Nourish is only accessible via our mobile and web app and can only be accessed via a username and password unique to each user.

All information is encrypted in rest and when transmitted between our servers and your devices. Our servers meet the high security standards comparable to and exceeding those required by the NHS.

NHSE Funding

If you're still paper-based, there is NHSE ICS funding that typically covers 50% of your first year costs for a digital care records system. This will often additionally include financial support for your teams to receive training as well as devices.

Nourish is a market leader for supporting services on their digital transformation journey. We have a dedicated ICS team that works with each funding ICS programme lead and we can help you to navigate the process of applying for NHSE ICS funding.

Book a Demo

Start your Nourish journey with a personalised demo.

Whether you're still using paper or are migrating from another digital provider, we can show you why Nourish is the leading digital care platform.

Use the QR code to book your **FREE PERSONALISED DEMO.**

SCAN ME

Empowering people who care

Nourish believes every life should be lived to its full potential. That's why we've harnessed the best technology to help you plan, record and coordinate care quickly and easily for everyone you support. Our ambition is to improve the lives of everyone involved in care. From the people you support to care teams, managers, and owners, let Nourish be your constant companion for better care.

Get in touch

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